

EIG

ENGINEERING SERVICES



Industry-leading Services Enable Customers to Maximize Their Energy Monitoring Investments

EIG's Engineering Services team consists of highly experienced and talented engineers in the fields of electrical engineering, software engineering, and meter engineering. They are available to work with you directly, to meet your application needs. The Engineering Services team can assist in commissioning, startup verification, testing, and certification/recertification of installations. Our system integration engineers can create custom SCADA (HMIPQA+™ application) or other energy management software applications that fit your requirements. And EIG provides onsite, offsite, and webinar training that covers all EIG solutions, to get your team up-to-speed quickly.

Services We Provide

Onsite Consulting and Commissioning

- Verifying meter installation and wiring.
- Verifying proper system integration.
- Testing and commissioning of generator meters.
- Working with third parties to ensure cross compatibility.
- Training users on EIG products and advising them on best practices for optimal implementation.
- Engineers can also assist with troubleshooting and correcting preinstalled systems, including those not manufactured by EIG.
- A single vendor provides assurance of a successful project. EIG will be a partner in that success.
- The EIG team will work with your schedule to get the project up and running, within your budget and time requirements. Our goal is to work within your schedule to meet your project deadline.

System Integration

When developing custom applications, such as SCADA and HMI systems, it is critical to use a team that has the experience to get the job done properly. EIG has successfully integrated many SCADA systems using its HMIPQA+™ software architecture. EIG's system integration customers choose EIG because we stand behind our customized applications and the EIG team is ready whenever expansion and other integration is required.

Customer Training

Training is essential to implementing a new project successfully. EIG offers onsite, offsite, and webinar-based training to educate your personnel on all aspects of the life cycle of our metering systems, from installation to ongoing use. Engineering Services can create a custom class that meets your exact requirements and covers the EIG products you will be using, giving your team the necessary knowledge and skills. EIG instructors are RCEP (Registered Continuing Education Program) certified and all training can be certified for continuing education credits.

Factory-based Meter Calibration Services

Some applications require that equipment is tested yearly. EIG has the capability to field test meters and provide an accuracy report.

Testing

Testing services are also available for any electrical energy revenue meter that has a test pulse. EIG's Engineering Services will test these meters either onsite or at our Westbury, N.Y. factory. Additionally, Engineering Services offers onsite generator meter testing.

Benefits of Using EIG's Engineering Services Team

- EIG's engineers are experts in their fields of knowledge and in our products.
- EIG's engineers understand the systems that our products integrate with.
- Using EIG's Engineering Services team can save you time and money.
- You can have confidence that all the data and other information from your system is accurate.

Engineers are available on an hourly or daily basis. Contact EIG's sales team at 516-334-0870 or email EIG_sales@hubbell.com to learn about pricing for services and to schedule an appointment.



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