

# 4 Year Warranty



## Why Choose Electro Industries to Monitor the Reliability of Your Power?

### Because of EIG's Technology Innovations

At EIG, we try to make the exact product that customers want and need. We achieve this using industry leading innovation and engineering expertise. Over the past few decades, EIG has been issued over 100 US patents in metering technology. Our inventions cover metering and communication topics such as: auto-calibration, power quality, transient detection, web servers, WiFi, and much more.

### Because EIG Stands Behind our Products

We design our products and systems from the ground up for high reliability and long life. EIG's products are used by the military, by governments, and by many of the largest power utility companies worldwide. We know that our customers depend upon our products and systems. So we make sure that our products can be trusted.

### Because of EIG's Global Support

EIG has support offices around the world. There is always someone available to support you and help make your project a success.

### Because of EIG's Years of Experience

EIG has been manufacturing digital meters since 1975. It is quite likely that our meters are already installed and running in your facility and may have been there for many years. Our experience provides reliable solutions to our customers' metering needs.

### Because EIG Products are Easy to Use

EIG meters are easy to use, support multiple protocols, and work readily with 3rd party packages. They are intuitively designed and well documented. Having an intuitive user interface is important.

## When Quality Matters!

### Quality is our Most Important Company Goal

To achieve that goal, we provide a multipoint approach to guarantee product quality. EIG uses advanced standards, from the purchasing of components to the final shipping of products, to ensure that our metering instruments are free from defects when shipped and operate properly for many years.

### In-Process Environmental Testing and 100% Inspection

EIG meters utilize industrial temperature components. They receive 100% component insertion inspection, automated computer controlled testing, temperature deviation-based accelerated life burn-in testing, and extensive 2.5 KV dielectric testing. All this testing achieves low failure rates and good reliability.

### Warranty Details

For the complete terms and conditions of EIG's 4 Year Product Limited Warranty, please see EIG's Terms of Sale, published at:

<https://www.electroind.com/pdf/docs/electro-terms-of-sale.pdf>



1800 Shames Drive, Westbury, NY 11590 **1-877-EIMETER**  
(1-877-346-3837) Tel: 516-334-0870 Fax: 516-338-4741  
Email: [sales@electroind.com](mailto:sales@electroind.com) [www.electroind.com](http://www.electroind.com)

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